

## Work management

- The flow chart below is an essential tool in helping our customers and Project Designers arrive at an accurate project completion date.
- Since each project is unique, the requirements for successful project completion will vary.
- Please keep in mind that requirements such as easements and railroad crossings require longer lead times and have the potential to greatly affect the timeliness of the project.
- AES Indiana's Project Designers will work with you to determine these requirements as well as the expected project completion date.

## Potential causes for delay

- Delays in Project Designer receiving site plans on time.
- Delays in receiving customer load and/or billing information.
- Not obtaining an easement in a timely manner.
- Not obtaining necessary permits.
- Weather delays - excessive rain or storms in our service territory and surrounding area.
- Failure to place Self Certification/City-Inspection Tag in meter equipment.

